



TEXAS CIVIL COMMITMENT OFFICE

MARSHA MCLANE
EXECUTIVE DIRECTOR

Texas Civil Commitment Center In-Person – Face to Face Visitation

Effective Saturday March 20, 2021 the Texas Civil Commitment Center (TCCC) will reopen for in-person visitation.

- Visitors who are on a client's Texas Civil Commitment Office (TCCO) Approved Visitor List may request a visit with an eligible client by calling 806-485-8108.
- Visitors must submit a request for a visit no later than 5:00 pm on the Monday before the weekend of the planned visit.
- Visitors will be asked a series of COVID related questions including whether the visitor had recent out-of-state or air travel. These questions will be asked during the phone call requesting a visit. Those visitors who have traveled may be required to quarantine for fourteen (14) days prior to visiting the TCCC.
- Visitors shall provide the TCCC with proof of a negative nasal swab molecular COVID test result dated within five (5) calendar days prior to the requested visit day. The name on the test result must match the name as it appears on their identification.
- Visitors must submit to a rapid test upon arrival to the TCCC, will be asked a series of COVID questions and will have a temperature screening conducted.
- Visitors who test positive for COVID, are experiencing COVID symptoms or who have been exposed to COVID within the last fourteen (14) days will not be allowed in the TCCC.
- Visitors will be required to wear masks at all times upon entry into the TCCC. If other Personal Protective Equipment (PPE) is deemed necessary, the visitor will be notified of such and shall be required to comply.
- The TCCC shall notify the visitor by the close of business, each Wednesday, regarding the status of the requested visit. Notification will be done by telephone. The TCCC shall confirm the scheduled visit at the time of notification.
- If the visitor can no longer make the scheduled visit date and time, they shall notify the TCCC no later than 5:00 pm on the Friday before the visit.
- There shall be no physical contact between clients and visitors.
- No outside food or drinks are allowed in visitation.

AS PUBLIC HEALTH SAFETY CIRCUMSTANCES CHANGE, THIS PROCESS MAY CHANGE WITH LITTLE OR NO ADVANCE NOTIFICATION.

Note: This process is in addition to the TCCO and TCCC Visitation policy.